MEETING MINUTES

Project Name: IPRS Doc. Version No: 1.0 Status: Final

Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH

 Scribe:
 Sara Parks

 Date:
 3/2/05

 Time:
 10 - 11 a.m.

Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

Sharlene Bryant Others: Cathy Bennett Tim Sullivan X Χ Cheryl McQueen Kellie Fessler X Deborah Merrill Sandy Flores Gary Imes Carlisa Stallings X Joyce Sims X Sara Parks Paul Carr Mike Frost X Rick Debell X Chris Ferrell Thelma Hayter Jeffrey Poole

Attendees:

Alamance-Caswell Onslow Χ Albemarle OPC Х Х Catawba **Pathways** Х Х Centerpoint Pitt Х Χ Crossroads Riverstone Х Cumberland Roanoke-Chowan Χ Χ Durham Rockingham Х Χ Sandhills/Randolph Eastpointe Edgecombe-Nash SE Center Χ Foothills SE Regional Х Guilford **Smoky Mountain** Χ Tideland Johnston Х **VGFW** Lee-Harnett Χ Mecklenburg Wake Х Х Western Highlands Neuse Х Х New River Wilson-Greene Х Х

Attendees:

Agenda:

Item No. Topics

1. **Division and EDS Review Upcoming checkwrites**: March 4, 11, 18, 24

Tim Sullivan: Update Medicaid issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

Area Programs joining this week:

2. Area Programs

Roll call

Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.

No checkwrite this past week.

Questions/comments about Upcoming checkwrites – March 4, 11, 18, 24

Agenda items

Approve 2/16 minutes for posting

Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233.

IPRS Questions or Concerns –

Tim Sullivan – MMIS Updates

Updates to Roll Call?

Any other area program questions/comments? DMH and/or EDS concluding remarks.

Next Meeting: March 9, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

- 1. **Upcoming Checkwrites** March 4, 11, 18, 24 Next week will be long on NCXIX side which may slow IPRS down; however IPRS will still finish first.
- 2. **Tim Sullivan -** Update Medicaid issues The CSR to alleviate EOB 1551 was received on 2/25/05. It didn't go in, but we anticipate it going in by 3/11/05. We did not receive sign off. The TPL Bypass 2017 and 2012 have not gone in. I am not sure if Shannon received any ICN examples.
- 3. **Bug Central Status:** 5 bugs
- 4. **Key CSRs:** We have a meeting following Core Team and will discuss at that time.
- 5. **Operations Support File Maintenance, Security –** Cheryl looked over FM and it's fine.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

- 1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
- 2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up wit on the issue.
- 3. No Checkwrite to review
- 4. Questions/Comments about upcoming checkwrites: March 4, 11, 18, 24

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

5. Agenda items

Approve 2/16 minutes for posting – need to add W. Highlands and Eastpointe to 2/23 attendance list

Cheryl – I have been out of the office since Friday and will be back in the office tomorrow. I will return phone calls and emails at that time.

Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233. We still need OPC, Rockingham, and Onslow to complete this.

Comments: OPC responded that their IT Manager Craig Salter has the information. His number is 919-913-4056 if you need to reach him. Rockingham responded that their county IT department is handling this.

IPRS Ouestions or Concerns -

- Q: Janet (Wilson Green) We have claims being transferred to Medicaid/Medicare for approval and Medicaid is denying them for non Medicaid service. Any idea why this is happening?
 - A: Call Provider Services with examples.
 - Q: Beth (Pathways) So Cheryl does that mean you haven't received my question I sent to Q & A?
 - A: Correct.
 - Q: Kathy (Rockingham) If a psychiatrist is seeing MH SAS clients and is asked to enroll in both, does he need two provider numbers for MH SAS?
 - A: Enroll with type specialty with multi SA covered by MH pop groups & SAS pop groups.
 - Q: Jeanna (Catawba) I sent a request for two security changes and have not heard anything in a week?
 - A: Kellie will check on this.

Tim Sullivan– MMIS Updates – The CSR to alleviate EOB 1551 was received on 2/25/05. It didn't go in, but we anticipate it going in by 3/11/05. We did not receive sign off. The TPL Bypass 2017 and 2012 have not gone in. I am not sure if Shannon received any ICN examples.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

Medicaid Questions or Concerns

- Q: Tom (Western Highlands) What you just described, is that for Medicaid eligible clients?
- A: Yes.
- O: Any update on 1548?
- A: It is tied to EOB 1551.
- Q: Agnes (Cumberland) 1551 has the system been updated yet with the changes?
- A: No we received sign off and they should go in on 3/11/05.
- Q: Tom (Western Highlands) Has DMA made a final decision on override codes submitted weeks ago?
- A: No maybe within a couple weeks.
- Q: Jeanna (Catawba) If a provider is eligible to enroll and have not enrolled, they can't bill unless they enroll right? Also, once they enroll can they retro bill?
- A: Correct to the first question and Yes they can retro bill.
- Q: When should eligible providers enrolled?
- A: Should have enrolled as of 2/1/05. The grace period was through 2/28/05.
- Q: Carol (Pitt) What do you mean about staff enrolling on 7/1/05?
- A: Employees of your facility on your payroll do not have to enroll until 7/1/05.

6. Updates to Roll Call?

Sherry (Western Highlands) – Were present at the 2/23/05 meeting.

7.

Any other area program questions/comments:

Cheryl will be attending meetings for the new system regarding layout of the RA. Please send any comments you may have to Q & A and reference the RA in the subject line if you have suggestions. Do this by the end of the week.

- Q: Are you talking about 835 or paper RA?
- A: Paper RA.

8. DMH and/or EDS Concluding Remarks:

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

Item No.	Open Date	Description	Assigned	То	Comments	Status	Target Date
TT 1							

II1.